

Engineering & Quality

Focused on continuous quality and delivery.
The Phoenix Way.

The Right Strategy.

The Right Mindset.

The Right Talent.



Quick Facts

Continuous Solutioning:

- Solution Design and Management
- Agile Architecture
- Technology Strategy and Leadership
- Data Strategy and Stewardship

Continuous Development:

- Experience Development
- Application Development
- Quality Validation
- Integration Automation

Continuous Delivery:

- Deployment Automation
- Release on Demand
- Response and Support

Quality Validation:

- Built in Quality
- Full lifecycle testing
- Test Scenario and Test Cases
- Test Strategy and Plan
- Defect Logging and Tracking
- Defect Reporting
- Quality Automation

Top Mortgage Lender & Servicer

After implementing SAFe our client was left with a need for technical leadership and solution architecture. We drive the coordination of architectural vision and strategy with the feature development of the stream, trains, and teams. Focused inward on the architecture team to build, train, and hire the right talent, we have grown the solution architecture team from 5 to 16. Our team established objectives and key results to drive improvement beyond project scope. We developed, facilitated and drove architectural designs, roadmap development, PI planning, end-to-end testing, and software. We are leaders by example who inspire the teams to innovate and solve the hard problem with true Agile architecture.

Our Impact:

- 41 ARTs
- 30+ epics
- 2,000+ technologist
- 60+ diagrams

Top Mortgage Lender & Servicer

As solution architect for a major initiative, we worked with teams to develop and deliver Agile architecture for a new product and business line for the client. A cloud-first approach with continuous integration and continuous deployment rapidly developed the product from concept to proven value streams. The success of the effort led to the launch of their new software product and expanding the business. Our team lead the vision, strategy, and roadmaps for the technical development including assisting teams with database schema designs and service contracts. We collaborated with each team to help them see the vision and iterate on the design to deliver value with each delivery.

Our Impact:

- 3 ARTs
- 6 teams
- 3 PI planning events
- 20+ microservices

Community Banking

Seeking to solve client problems within the community banking industry, several banks have connected with Phoenix for help solving multi-vendor integration challenges. Our engineering leadership worked collaboratively with the business and technology representatives from these banks to develop an integration platform that effective and efficiently solves the problem. These on-premise solutions bring process automation and business solutions to community banks.

Our Impact:

- 2 clients
- 15k+ lines of code
- 75% test coverage
- 1 CI pipeline

United States Department of Agriculture (USDA)

Midway into the USDA implementation of new Guaranteed Underwriting System (GUS), the Agency made a change to intake Fannie Mae Desktop Underwriter MISMO 3.4 v1.8.1 for easier lender and vendor adoption. At this time, Phoenix joined their efforts to handle End to End testing. Our team of experienced User Acceptance Testers (UAT) took the lead to create a testing strategy and plan followed by script writing, defect management, test matrix, executive reporting and gap analysis. Our partnership with Rural Housing Single Family Housing National Office (SFHNO) and the project team turned from End to End testing to full functional story testing. Within a year, we had the new and improved GUS system to Production. In the Phoenix way, we made sure Rural Housing SFHNO had the tools for continued quality UAT for when they would take those reigns.

Our Impact:

- 900+ stories
- 25 sprints
- Go-Live milestone hit
- 15 integrations

Our Special Sauce:

We are experts in the consumer lending and financial services industry. Period. This is PhoenixTeam's focus. Combine our industry knowledge with our deep engineering expertise and you have a machine of folks that get in and deliver value fast with little to no ramp up time. We amaze Clients by delivering a solution within a matter of weeks, allowing us to iterate, refine or tackle new high-value engineering features quickly. Every one of our team members, including Managing Partners, are boots on the ground, digging deep to delight Clients with their desired outcomes.

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leaders progressive valuable
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altruistic innovative
intelligent **conscientious**
supercalifragilisticexpialidocious
outcomes value **team**

PHENIXTEAM

delivering better outcomes.